

BALANCED SCORECARD



Measures approved by the Workforce Florida Board of Directors

Performance Measures

Services to Job Seekers

Job Seeker Entered Employment Rate (Wagner-Peyser)

January 1, 2009 - December 31, 2009

Veterans Entered Employment Rate (Wagner-Peyser)

January 1, 2009 - December 31, 2009

Customer Satisfaction - Job Seekers (Wagner-Peyser)

July 1, 2009 - June 30, 2010

Services to Employers

Employer Market Penetration (State Level Only Measure)

January - March 2010

Customer Satisfaction - Employers

July 1, 2009 - June 30, 2010

Services to Disadvantaged Groups, Unemployed Adults, and Youth

Entered Employment Rate (Workforce Investment Act)

July 1, 2009 - June 30, 2010

Employment Earnings Rate (Workforce Investment Act)

January 1, 2009 - December 31, 2009

Employment Retention Rate (Workforce Investment Act)

July 1, 2008 - June 30, 2009

Youth Average Grade Level Gain (Workforce Investment Act)(N/A)

Youth Positive Outcome Rate (Workforce Investment Act)

July 1, 2008 - June 30, 2009

Customer Satisfaction - Workforce Investment Act Participants

July 1, 2009 - June 30, 2010

Services to Welfare Recipients

Welfare Closed Case Outcome Rate

July 1, 2009 - June 30, 2010

Welfare Transition Earnings Rate

January 1, 2009 - December 31, 2009

Welfare Transition Retention Rate

July 1, 2008 - June 30, 2009

Notes

Notes: The Employer Penetration Measure is a statewide annual measure and is displayed in a separate report. The Youth Grade Level Gain measure is pending implementation.

Threshold Indicators

Level of service to all Customers

To achieve this threshold, the level of service provided to the Workforce Investment Act, and Wagner-Peyser customer groups, must equate to at least 80% of the level of total funding allocated by formula to the Regional Workforce Board.

Level of service to Special Customers

To achieve this threshold, the level of service provided to special customer groups--Disabled, Veterans, Offender, and Youth Aging out of Foster Care, and Run-away Youth must equate to at least 80% of the level of total funding allocated to the Regional Workforce Board.

Data Validity

To achieve this threshold, Regional Workforce Boards must meet a quality level of data that is entered into the system as determined by Data Element Validation. This quality level has not been determined by the Federal Office. In addition., the federal software used for computation and disaggregating of the aggregate date is not yet available. Therefore this indicator is labeled "NA"--Not Available.

Youth Diploma Attainment

To achieve this threshold, Regional Workforce Boards must report a Youth Diploma Rate of at least 48%. The 4th QTR performance data is also found in the Table O Regional performance in the WIA Annual Report.

Welfare Participation Rate

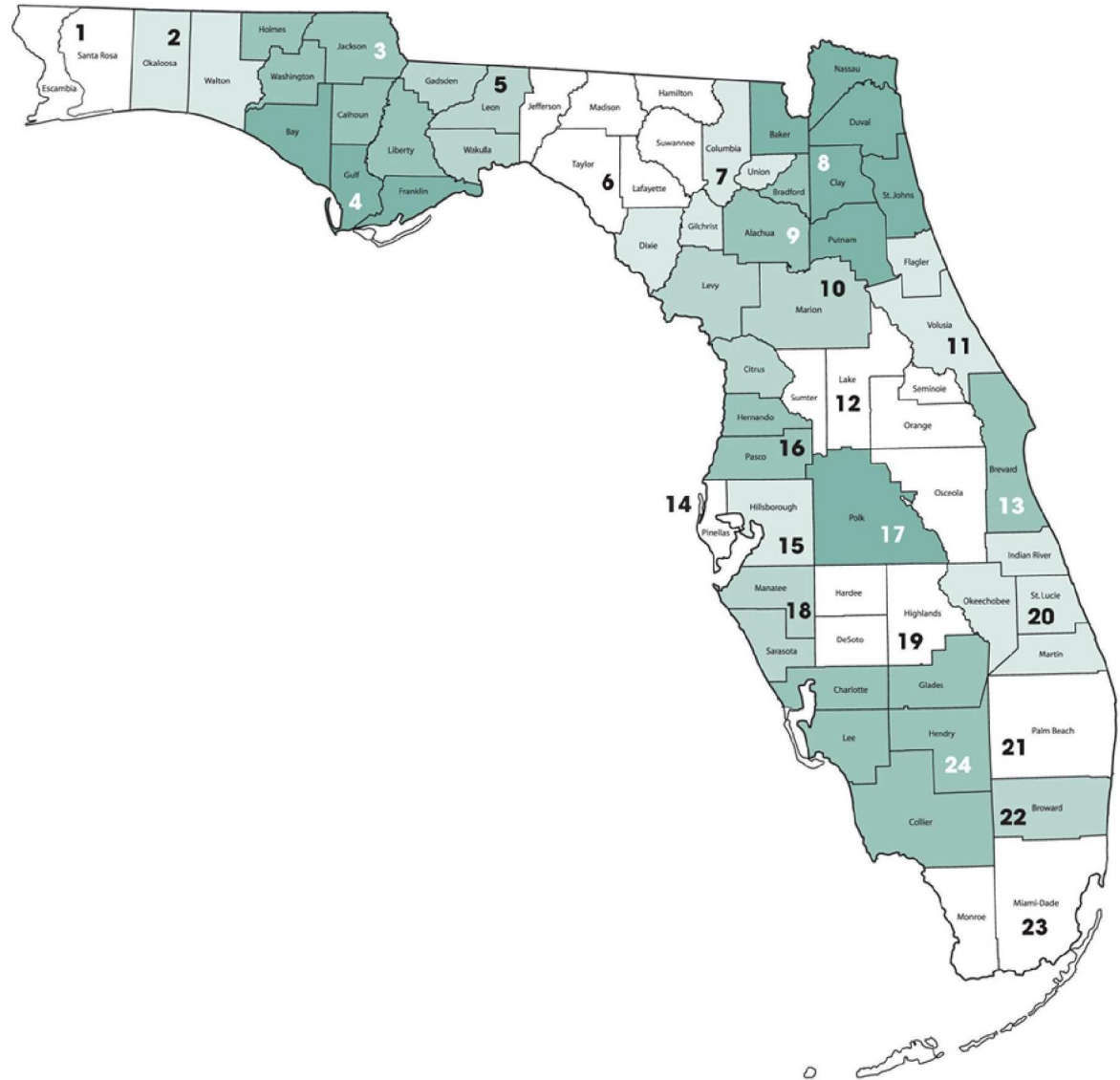
To achieve this threshold, Regional Workforce Boards must report a Welfare Participation Rate of at least 50%. The results contained in this Balanced Scorecard are for the most recent available data (10/1/2009 - 09/30/2010).

Notes

Notes: The methodology of determining the Level of Service threshold indicators utilizes the participant and allocated funding data for the following programs: Workforce Investment Act Program (Adults, Dislocated Workers, Older and Younger Youth), and Wagner-Peyser Act Program.

FLORIDA'S 24 REGIONAL WORKFORCE BOARDS

- Region 1 – Workforce Escarosa
- Region 2 – JobsPlus
- Region 3 – Chipola Regional Workforce Board
- Region 4 – Gulf Coast Workforce Board
- Region 5 – **WORKFORCE plus**
- Region 6 – North Florida Workforce Development Board
- Region 7 – Florida Crown Workforce Board
- Region 8 – WorkSource
- Region 9 – FloridaWorks
- Region 10 – Workforce Connection
- Region 11 – Center for Business Excellence
- Region 12 – WORKFORCE CENTRAL FLORIDA
- Region 13 – Brevard Workforce
- Region 14 – WorkNet Pinellas
- Region 15 – Tampa Bay Workforce Alliance
- Region 16 – Pasco-Hernando Workforce Board
- Region 17 – PolkWorks
- Region 18 – Suncoast Workforce
- Region 19 – Heartland Workforce
- Region 20 – Workforce Solutions
- Region 21 – Workforce Alliance
- Region 22 – WorkForce One Employment Solu
- Region 23 – South Florida Workforce Board
- Region 24 – Southwest Florida Works





BALANCED SCORECARD

REPORT CARD FOR PERIOD ENDING

See Cohort Matrix for Performance Groups

PERFORMANCE DATA AS OF DECEMBER 2010



PERFORMANCE OUTCOME RANKING OF SERVICES TO:					MEETS THE REQUIRED THRESHOLD INDICATORS OF:				
Regional Workforce Board Number	Job Seekers	*Employers	Disadvantaged Customers, Unemployed Adults, and Youth	Welfare Recipients	Level of Service to all Customers not less than 80% of Allocated Funds	Level of Service to Special Customers not less than 80% of Allocated Funds	Data Element Validity	Youth Diploma Attainment Rate of 48% or Greater	Participation Rate of Welfare Recipients in Work Activities of 50% or Greater
01	7	N/A	18	13	Y	Y	Not Available	Y	N
02	3	N/A	16	22	Y	Y	Not Available	Y	N
03	11	N/A	19	1	Y	Y	Not Available	Y	N
04	2	N/A	9	12	Y	Y	Not Available	Y	N
05	4	N/A	22	17	Y	Y	Not Available	N	Y
06	10	N/A	17	24	Y	Y	Not Available	Y	N
07	1	N/A	13	23	Y	Y	Not Available	Y	Y
08	8	N/A	4	20	Y	Y	Not Available	Y	N
09	5	N/A	24	19	Y	Y	Not Available	Y	Y
10	19	N/A	15	10	Y	Y	Not Available	N	N
11	18	N/A	23	16	Y	Y	Not Available	N	Y
12	16	N/A	8	14	Y	Y	Not Available	N	N
13	17	N/A	12	18	Y	Y	Not Available	Y	N
14	23	N/A	5	6	Y	Y	Not Available	Y	Y
15	13	N/A	20	15	Y	Y	Not Available	Y	N
16	9	N/A	10	11	Y	Y	Not Available	N	N
17	14	N/A	11	21	Y	Y	Not Available	N	N
18	21	N/A	14	2	Y	Y	Not Available	Y	N
19	12	N/A	1	8	N	N	Not Available	Y	N
20	22	N/A	7	7	Y	N	Not Available	Y	N
21	20	N/A	2	4	N	N	Not Available	Y	Y
22	15	N/A	6	5	Y	N	Not Available	Y	Y
23	14	N/A	21	3	Y	N	Not Available	Y	Y
24	6	N/A	3	9	N	N	Not Available	N	Y

Performance data provided by the Agency for Workforce Innovation. Top quartile ranking of performance outcomes are colored green. NOTES: 1. Threshold performance for Participation of Welfare Recipients in Work Activities is based on complete data for the all Family Participation Rate for the period 10/1/2008 through 9/30/2009 with cases subject to sanctions excluded. Participation Rate Methodology: Rate is the average of the monthly rates. (Add the monthly rates, then divide by the number of months) -- THIS IS THE WAY THE FEDS CALCULATE THE SAMPLE CASES. 2. Data Element Validation threshold is not applicable. This report was produced by the Workforce Florida, Workforce Automated Report Database System (WARDS) RT-2010 *The new Employer measure is being developed. There was only one month of data, so it was not included.

Run Date:

12/3/2010

Explanation of Data Shift Between Federal Reporting and Balanced Scorecard:

With the implementation of Common Core measures, program exit was no longer effective upon the date of case closure. Instead, program exit became defined as “a participant not receiving a service funded by the program or funded by a partner program for 90 consecutive calendar days and not scheduled for future service.” The date of exit is then applied retroactively to the last day on which the individual received a service funded by the program or a partner program. As a result of this shift, program exits could no longer be determined at the close of the program year. Instead, complete program exits for any particular program year could not be determined until the close of the 1st quarter of the next program year. Consequently, the year-end participant files for the Workforce Investment Act (WIA) and Wagner-Peyser (WP) programs, as they do not contain complete program year exiters, can not be used to calculate year-end performance in a manner consistent with how Regional Workforce Boards conduct their operations.

In an attempt to reconcile the availability of data with the operational procedures of the Regional Workforce Boards, there has been a one quarter adjustment in the WIA and WP files used for Federal quarterly reporting and the files used for Balanced Scorecard reporting. For example, the year-end files used for WIA and WP Federal reporting serve as the source data files for the 3rd quarter Balanced Scorecard report and the 1st quarter WIA and WP Federal reporting files for the new program year serve as the source data for the year-end Balanced Scorecard report. This shift in quarters allows for the accurate reporting of short-term performance outcomes for a full program year for all relevant performance measures. Without this shift in data, short-term performance would either have to be based upon 3 quarters of program exiters or a split set of exiters consisting of 3 quarters of one program year and 1 quarter of the previous program year.

BALANCED SCORECARD MEASURES		Performance Cohorts			
		1st Quarter Report	2nd Quarter Report	3rd Quarter Report	4th Quarter Report
1	CUSTOMER SATISFACTION - ALL EMPLOYERS	07/01/09 - 09/30/09	07/01/09 - 12/31/09	07/01/09 - 03/31/10	07/01/09 - 06/30/10
2	CUSTOMER SATISFACTION - WIA	07/01/09 - 09/30/09	07/01/09 - 12/31/09	07/01/09 - 03/31/10	07/01/09 - 06/30/10
3	CUSTOMER SATISFACTION - WAGNER-PEYSER (WP) INDIVIDUALS	07/01/09 - 09/30/09	07/01/09 - 12/31/09	07/01/09 - 03/31/10	07/01/09 - 06/30/10
4	WIA EMPLOYMENT RATE	07/01/09 - 09/30/09	07/01/09 - 12/31/09	07/01/09 - 03/31/10	07/01/09 - 06/30/10
5	JOB SEEKER ENTERED EMPLOYMENT RATE	01/01/09 - 03/31/09	01/01/09 - 06/30/09	01/01/09 - 09/30/09	01/01/09 - 12/31/09
6	WELFARE CLOSED CASE OUTCOME RATE	07/01/09 - 09/30/09	07/01/09 - 12/31/09	07/01/09 - 03/31/10	07/01/09 - 06/30/10
7	WIA EARNINGS RATE	01/01/09 - 03/31/09	01/01/09 - 06/30/09	01/01/09 - 09/30/09	01/01/09 - 12/31/09
8	JOB SEEKER EARNINGS RATE	01/01/09 - 03/31/09	01/01/09 - 06/30/09	01/01/09 - 09/30/09	01/01/09 - 12/31/09
9	WELFARE TRANSITION EARNINGS RATE	01/01/09 - 03/31/09	01/01/09 - 06/30/09	01/01/09 - 09/30/09	01/01/09 - 12/31/09
10	WIA EMPLOYMENT RETENTION RATE	07/01/08 - 09/30/08	07/01/08 - 12/31/08	07/01/08 - 03/31/09	07/01/08 - 06/30/09
11	JOB SEEKER EMPLOYMENT RETENTION RATE	07/01/08 - 09/30/08	07/01/08 - 12/31/08	07/01/08 - 03/31/09	07/01/08 - 06/30/09
12	WELFARE TRANSITION EMPLOYMENT RETENTION RATE	07/01/08 - 09/30/08	07/01/08 - 12/31/08	07/01/08 - 03/31/09	07/01/08 - 06/30/09
13	YOUTH POSITIVE OUTCOMES RATE	07/01/08 - 09/30/08	07/01/08 - 12/31/08	07/01/08 - 03/31/09	07/01/08 - 06/30/09
14	VETERAN'S ENTERED EMPLOYMENT RATE	01/01/09 - 03/31/09	01/01/09 - 06/30/09	01/01/09 - 09/30/09	01/01/09 - 12/31/09

SERVICES TO JOBSEEKERS						SERVICES TO EMPLOYERS				SERVICES TO THOSE NEEDING TRAINING-RELATED SERVICES								SERVICES TO WELFARE RECIPIENTS					
RWB	Job Seeker EER	Veteran EER	Customer Sat. WP	Aggregate	Rank	RWB	Customer Sat. Employer	Aggregate	Rank	RWB	WIA EER	WIA Earnings Rate	WIA Retention	Youth Outcome	Customer Sat. WIA	Aggregate	Rank	RWB	CCO Rate	Earnings Rate	Retention Rate	Aggregate	Rank
1	47.99	48.39	79.74	58.71	7	1	99.16	99.16	3	1	75.47	127.00	86.34	80.23	86.90	91.19	18	1	28.71	48.36	67.50	48.19	13
2	51.26	50.28	84.67	62.07	3	2	87.06	87.06	20	2	95.31	128.31	94.58	77.61	91.70	97.50	16	2	32.03	48.82	56.25	45.70	22
3	47.48	43.08	81.09	57.21	11	3	99.99	99.99	1	3	92.65	94.58	86.79	91.67	84.82	90.10	19	3	28.17	58.55	83.78	56.83	1
4	54.67	54.12	79.53	62.77	2	4	91.22	91.22	11	4	75.18	170.97	94.03	93.07	89.25	104.50	9	4	30.42	45.75	68.42	48.20	12
5	52.55	48.92	77.59	59.69	4	5	98.33	98.33	4	5	54.68	116.34	92.86	94.44	86.34	88.93	22	5	32.21	43.93	66.83	47.66	17
6	42.55	51.80	78.71	57.69	10	6	87.35	87.35	19	6	88.00	150.35	90.48	70.00	88.11	97.39	17	6	29.54	49.10	56.86	45.17	24
7	57.46	61.47	77.19	65.37	1	7	92.58	92.58	10	7	100.00	131.34	93.83	97.78	87.04	102.00	13	7	30.64	42.96	62.71	45.43	23
8	45.46	46.15	83.57	58.40	8	8	90.89	90.89	14	8	98.83	181.55	92.88	87.07	89.51	109.97	4	8	27.93	44.92	65.25	46.04	20
9	46.30	55.13	76.93	59.45	5	9	90.41	90.41	15	9	74.53	110.13	82.04	44.87	85.12	79.34	24	9	28.97	45.48	65.71	46.72	19
10	42.64	40.86	79.71	54.40	19	10	97.95	97.95	5	10	93.96	145.72	90.46	76.92	89.61	99.33	15	10	26.79	53.39	66.03	48.74	10
11	44.46	42.39	78.16	55.00	18	11	93.39	93.39	9	11	77.10	125.29	81.01	64.82	85.95	86.84	23	11	28.00	49.56	65.76	47.78	16
12	43.67	42.48	80.49	55.55	16	12	91.21	91.21	12	12	88.06	172.06	93.26	87.00	82.54	104.58	8	12	27.26	50.04	67.10	48.13	14
13	44.56	42.02	79.51	55.36	17	13	75.55	75.55	24	13	96.01	143.29	93.83	93.75	87.08	102.79	12	13	35.91	44.18	60.69	46.93	18
14	41.91	39.84	75.48	52.41	23	14	80.51	80.51	23	14	97.05	168.45	95.55	96.69	89.64	109.48	5	14	29.45	51.68	67.98	49.70	6
15	52.93	42.27	74.47	56.56	13	15	89.73	89.73	17	15	40.36	149.35	90.47	88.68	81.31	90.03	20	15	28.80	47.60	67.20	47.87	15
16	47.53	51.91	74.96	58.14	9	16	80.94	80.94	22	16	87.72	173.89	90.93	84.31	84.43	104.26	10	16	31.20	51.30	63.64	48.71	11
17	46.30	45.01	76.78	56.03	14	17	95.10	95.10	8	17	95.98	151.73	86.79	96.69	83.65	102.97	11	17	24.78	47.39	65.07	45.75	21
18	45.33	38.81	76.61	53.59	21	18	99.99	99.99	2	18	97.21	132.92	94.03	88.00	85.54	99.54	14	18	31.78	54.96	70.81	52.51	2
19	47.26	44.00	79.23	56.83	12	19	96.82	96.82	6	19	97.45	227.09	95.45	97.50	91.37	121.77	1	19	34.90	40.02	72.92	49.28	8
20	42.80	39.53	75.89	52.74	22	20	95.35	95.35	7	20	86.93	188.84	90.04	81.98	85.86	106.73	7	20	29.36	50.94	68.00	49.43	7
21	46.14	41.19	74.3	53.88	20	21	89.62	89.62	18	21	99.55	226.18	92.85	91.19	85.36	119.03	2	21	34.08	50.77	69.21	51.35	4
22	46.16	43.97	77.69	55.94	15	22	84.44	84.44	21	22	92.11	186.74	90.46	83.25	83.37	107.19	6	22	34.34	49.91	69.01	51.08	5
23	39.75	38.18	78.2	52.04	24	23	90.02	90.02	16	23	95.07	97.90	84.61	85.67	84.91	89.63	21	23	28.55	54.21	73.28	52.02	3
24	51.73	47.51	77.33	58.86	6	24	91.20	91.20	13	24	95.15	201.43	88.01	83.50	85.79	110.78	3	24	28.32	52.30	65.70	48.77	9
STW	45.52	43.74	78.24	55.83	25	STW	91.20	91.20	25	STW	88.18	162.37	90.91	83.59	86.47	102.31	25	STW	29.19	50.37	68.55	49.37	25

Workforce Florida Program Funding Levels
2009-2010 Annual Report (July 1, 2009 to June 30, 2010)
RWB WIA/W-P Consolidated Program Summary

RWB	Total WIA Funds Available	Total W-P Funds Available	Total	80% Threshold
1	2,767,449	657,669	3,425,118	1.70%
2	856,375	436,168	1,292,543	0.64%
3	877,322	214,962	1,092,284	0.54%
4	1,660,900	310,041	1,970,941	0.98%
5	2,332,350	538,421	2,870,771	1.42%
6	1,041,877	152,595	1,194,472	0.59%
7	792,273	156,732	949,005	0.47%
8	8,485,014	2,263,150	10,748,164	5.32%
9	1,234,851	413,729	1,648,580	0.82%
10	3,655,710	740,951	4,396,661	2.18%
11	4,911,639	953,687	5,865,326	2.91%
12	13,508,400	3,629,627	17,138,027	8.49%
13	3,743,583	875,334	4,618,917	2.29%
14	5,421,129	1,471,665	6,892,794	3.41%
15	9,508,271	1,946,918	11,455,189	5.67%
16	4,194,986	877,602	5,072,588	2.51%
17	4,399,759	899,469	5,299,228	2.63%
18	4,841,889	1,058,808	5,900,697	2.92%
19	1,561,219	228,373	1,789,592	0.89%
20	5,168,730	948,324	6,117,054	3.03%
21	9,265,585	2,051,391	11,316,976	5.61%
22	9,816,873	3,092,914	12,909,787	6.39%
23	22,230,847	3,931,734	26,162,581	12.96%
24	9,521,086	1,851,299	11,372,385	5.63%
Total	131,798,117	29,701,563	161,499,680	80.00%

Participants Served - 7/1/2009 - 6/30/2010

RWB	ADULT	DISLOCATED	OLDER	YOUNGER	ALL W-P	TOTAL	% of Total Served	80% of Funding Threshold	100% of Total Funding	80% Threshold Met?
1	629	402	48	293	50351	51,723	2.72%	1.70%	2.12%	Y
2	327	104	9	44	26319	26,803	1.41%	0.64%	0.80%	Y
3	175	83	22	207	14273	14,760	0.78%	0.54%	0.68%	Y
4	1,062	322	57	323	27639	29,403	1.55%	0.98%	1.22%	Y
5	314	225	159	168	35935	36,801	1.93%	1.42%	1.78%	Y
6	117	38	17	52	15810	16,034	0.84%	0.59%	0.74%	Y
7	160	102	39	131	13629	14,061	0.74%	0.47%	0.59%	Y
8	3,235	932	131	505	151856	156,659	8.24%	5.32%	6.66%	Y
9	317	235	77	320	25294	26,243	1.38%	0.82%	1.02%	Y
10	1,125	1,378	139	145	50716	53,503	2.81%	2.18%	2.72%	Y
11	1,742	603	72	219	61281	63,917	3.36%	2.91%	3.63%	Y
12	3,893	2,662	581	1,167	202533	210,836	11.09%	8.49%	10.61%	Y
13	424	448	112	40	65981	67,005	3.52%	2.29%	2.86%	Y
14	3,327	1,419	389	368	90798	96,301	5.06%	3.41%	4.27%	Y
15	1,265	2,129	252	513	142686	146,845	7.72%	5.67%	7.09%	Y
16	1,289	546	110	118	60217	62,280	3.27%	2.51%	3.14%	Y
17	804	735	194	236	65282	67,251	3.54%	2.63%	3.28%	Y
18	1,043	413	102	128	56517	58,203	3.06%	2.92%	3.65%	Y
19	335	27	40	158	15055	15,615	0.82%	0.89%	1.11%	N
20	1,294	822	172	298	59948	62,534	3.29%	3.03%	3.79%	Y
21	1,510	641	242	140	98905	101,438	5.33%	5.61%	7.01%	N
22	1,411	1,634	283	429	147434	151,191	7.95%	6.39%	7.99%	Y
23	5,348	2,927	959	2,738	259218	271,190	14.26%	12.96%	16.20%	Y
24	2,002	1,250	159	221	97672	101,304	5.33%	5.63%	7.04%	N
STW	33,148	20,077	4,365	8,961	1,835,349	1,901,900	100.00%	80.00%	100.00%	S

Special Population Participants Served - 7/1/2009 - 6/30/2010

RWB	WIA Disabled Veterans	WIA Kids Foster Care	WIA Homeless Runaway	WIA Veteran	WIA Offender	WIA Disabled	W-P Disabled Veterans, Disabled, Veterans	TOTAL	% of TOTAL	80% of Funding Threshold	100% of Total Funding	80% Threshold Met?
1	13	43	20	125	80	139	9,483	9,903	5.01%	1.70%	2.12%	Y
2	6	0	0	46	10	19	5,569	5,650	2.86%	0.64%	0.80%	Y
3	1	5	0	10	136	27	1,677	1,856	0.94%	0.54%	0.68%	Y
4	10	13	4	101	23	31	3,720	3,902	1.98%	0.98%	1.22%	Y
5	11	7	8	41	45	18	3,140	3,270	1.66%	1.42%	1.78%	Y
6	2	7	6	7	16	13	1,424	1,475	0.75%	0.59%	0.74%	Y
7	4	8	8	32	23	99	1,843	2,017	1.02%	0.47%	0.59%	Y
8	26	12	1	242	42	158	23,803	24,284	12.29%	5.32%	6.66%	Y
9	3	0	25	41	24	98	3,293	3,484	1.76%	0.82%	1.02%	Y
10	3	21	6	200	113	34	6,452	6,829	3.46%	2.18%	2.72%	Y
11	10	8	8	147	96	168	6,709	7,146	3.62%	2.91%	3.63%	Y
12	39	18	64	449	277	114	20,223	21,184	10.72%	8.49%	10.61%	Y
13	4	7	8	71	39	19	9,599	9,747	4.93%	2.29%	2.86%	Y
14	21	48	40	226	264	846	11,185	12,630	6.39%	3.41%	4.27%	Y
15	36	50	24	359	99	137	15,972	16,677	8.44%	5.67%	7.09%	Y
16	6	3	9	120	47	25	7,518	7,728	3.91%	2.51%	3.14%	Y
17	12	5	3	112	140	39	6,773	7,084	3.59%	2.63%	3.28%	Y
18	13	1	17	101	43	54	5,671	5,900	2.99%	2.92%	3.65%	Y
19	1	3	2	12	97	8	1,458	1,581	0.80%	0.89%	1.11%	N
20	17	19	11	180	169	103	5,332	5,831	2.95%	3.03%	3.79%	N
21	11	5	5	124	65	60	6,790	7,060	3.57%	5.61%	7.01%	N
22	14	13	35	145	190	105	10,175	10,677	5.40%	6.39%	7.99%	N
23	13	285	62	193	547	417	11,028	12,545	6.35%	12.96%	16.20%	N
24	15	9	35	231	233	60	8,521	9,104	4.61%	5.63%	7.04%	N
STW	291	590	401	3,315	2,818	2,791	187,358	197,564	100.00%	80.00%	100.00%	S

Welfare Transition Participation Rate FFY 2009-2010 - Preliminary Data

September 2010

Federal Reporting Criteria

Federal Standards

All Family Program

Participation Rate Standard -				50.0%
REG	Num	Den	Month	12 Mo Avg
1	121	250	48.4%	40.2%
2	18	43	41.9%	27.4%
3	9	20	45.0%	43.5%
4	27	74	36.5%	38.2%
5	172	348	49.4%	53.9%
6	32	81	39.5%	41.4%
7	82	141	58.2%	54.1%
8	542	1,063	51.0%	48.4%
9	49	95	51.6%	52.4%
10	102	233	43.8%	46.4%
11	300	529	56.7%	54.9%
12	274	1,437	19.1%	26.9%
13	96	231	41.6%	48.0%
14	390	757	51.5%	52.6%
15	807	2,421	33.3%	44.8%
16	121	389	31.1%	46.7%
17	225	566	39.8%	37.9%
18	113	317	35.6%	39.4%
19	15	32	46.9%	44.6%
20	150	494	30.4%	29.3%
21	286	578	49.5%	55.9%
22	552	1,059	52.1%	51.2%
23	2,201	3,889	56.6%	56.3%
24	156	285	54.7%	50.8%
SW	6,840	15,332	44.6%	47.2%

Two Parent Program

Participation Rate Standard -				90.0%
REG	Num	Den	Month	12 Mo Avg
1	5	10	50.0%	33.0%
2	0	1	0.0%	31.0%
3	0	1	0.0%	0.0%
4	1	2	50.0%	33.1%
5	5	15	33.3%	47.5%
6	2	3	66.7%	61.6%
7	13	17	76.5%	52.2%
8	27	69	39.1%	35.5%
9	2	2	100.0%	59.9%
10	7	15	46.7%	51.6%
11	31	46	67.4%	56.7%
12	11	126	8.7%	21.3%
13	5	18	27.8%	39.8%
14	13	34	38.2%	40.3%
15	73	207	35.3%	39.7%
16	11	47	23.4%	38.0%
17	12	39	30.8%	22.9%
18	9	26	34.6%	35.0%
19	1	2	50.0%	75.0%
20	8	56	14.3%	20.2%
21	43	69	62.3%	76.1%
22	28	55	50.9%	63.2%
23	304	465	65.4%	61.1%
24	9	10	90.0%	45.3%
SW	620	1,335	46.4%	48.4%

Data last updated: November 29, 2010

Regional Employer Penetration Rates for Employers w/ 0 - 4 Employees

# Matches	Criteria									Total Served	Total Employers	Rate	Rank	RWB
RWB	0	1	2	3	4	5	6	7						
01	6293	8	0	6	0	2	47	8	71	6364	1.12%	19	01	
02	4856	1	0	7	0	0	31	11	50	4906	1.02%	20	02	
03	1260	7	2	14	0	0	11	2	36	1296	2.78%	6	03	
04	3372	22	0	22	0	1	39	12	96	3468	2.77%	7	04	
05	5159	13	2	28	1	0	163	5	212	5371	3.95%	3	05	
06	1375	6	1	15	0	0	9	10	41	1416	2.90%	5	06	
07	1304	2	0	7	0	0	4	5	18	1322	1.36%	13	07	
08	24873	17	0	26	2	14	255	22	336	25209	1.33%	16	08	
09	4103	5	0	18	0	0	57	7	87	4190	2.08%	10	09	
10	7655	15	1	25	1	0	44	18	104	7759	1.34%	14	10	
11	10066	7	1	15	0	2	56	4	85	10151	0.84%	22	11	
12	38782	41	0	61	0	41	381	67	591	39373	1.50%	11	12	
13	8950	27	0	42	2	3	144	52	270	9220	2.93%	4	13	
14	19968	7	1	18	0	17	86	14	143	20111	0.71%	23	14	
15	22479	23	2	32	0	18	194	24	293	22772	1.29%	18	15	
16	8581	29	5	28	0	1	101	27	191	8772	2.18%	9	16	
17	7351	7	2	15	1	0	46	35	106	7457	1.42%	12	17	
18	15667	6	0	15	0	3	60	12	96	15763	0.61%	24	18	
19	2113	16	3	19	0	1	34	31	104	2217	4.69%	1	19	
20	11041	22	0	27	1	2	81	13	146	11187	1.31%	17	20	
21	33480	13	0	41	0	20	337	45	456	33936	1.34%	14	21	
22	41973	80	8	116	3	30	1546	165	1948	43921	4.44%	2	22	
23	59961	34	4	55	6	37	1447	114	1697	61658	2.75%	8	23	
24	23348	11	1	23	0	4	133	30	202	23550	0.86%	21	24	
Statewide	364010	419	33	675	17	196	5306	733	7379	371389	1.99%		Statewide	

Total Employers Served: 7,379
Statewide Employer Penetration Rate: 1.99%

Regional Employer Penetration Rates for Employers w/ 5 - 9 Employees

# Matches		Criteria								Total Served	Total Employers	Rate	Rank	RWB
RWB	0	1	2	3	4	5	6	7						
01	1949	8	0	8	0	0	21	2	39	1988	1.96%	19	01	
02	1360	4	0	2	0	0	26	3	35	1395	2.51%	12	02	
03	397	5	1	6	0	0	13	1	26	423	6.15%	3	03	
04	1099	10	0	12	0	0	22	2	46	1145	4.02%	8	04	
05	1502	12	2	22	2	0	70	7	115	1617	7.11%	2	05	
06	419	5	2	14	0	0	4	1	26	445	5.84%	4	06	
07	425	1	0	4	0	0	1	3	9	434	2.07%	17	07	
08	6179	21	2	26	0	1	97	12	159	6338	2.51%	12	08	
09	1235	8	0	9	1	0	14	2	34	1269	2.68%	10	09	
10	1953	5	0	15	0	0	15	5	40	1993	2.01%	18	10	
11	2398	8	0	22	0	0	8	1	39	2437	1.60%	22	11	
12	9168	29	0	51	0	0	111	13	204	9372	2.18%	16	12	
13	2221	28	4	35	2	2	52	12	135	2356	5.73%	5	13	
14	4327	11	0	17	0	1	21	6	56	4383	1.28%	24	14	
15	5625	12	2	14	1	0	59	7	95	5720	1.66%	21	15	
16	1966	24	6	20	0	1	48	8	107	2073	5.16%	7	16	
17	1926	11	0	11	0	0	18	8	48	1974	2.43%	14	17	
18	3427	11	1	8	1	0	33	10	64	3491	1.83%	20	18	
19	633	13	1	24	0	0	12	9	59	692	8.53%	1	19	
20	2660	9	1	20	0	1	19	11	61	2721	2.24%	15	20	
21	6371	15	0	17	0	0	130	10	172	6543	2.63%	11	21	
22	7598	47	5	49	0	1	310	30	442	8040	5.50%	6	22	
23	11717	27	1	49	6	1	326	39	449	12166	3.69%	9	23	
24	5489	5	1	17	0	0	47	5	75	5564	1.35%	23	24	
Statewide	82044	329	29	472	13	8	1477	207	2535	84579	3.00%		Statewide	

Total Employers Served: 2,535
Statewide Employer Penetration Rate: 3.00%

Regional Employer Penetration Rates for Employers w/ 10 - 25 Employees

# Matches		Criteria								Total Served	Total Employers	Rate	Rank	RWB
RWB	0	1	2	3	4	5	6	7						
01	1643	14	1	6	1	1	18	3	44	1687	2.61%	17	01	
02	1085	6	0	5	0	1	13	3	28	1113	2.52%	21	02	
03	271	8	0	5	0	0	5	7	25	296	8.45%	2	03	
04	809	14	1	20	0	0	14	1	50	859	5.82%	8	04	
05	1280	18	1	23	1	0	73	4	120	1400	8.57%	1	05	
06	283	3	1	13	0	0	1	0	18	301	5.98%	7	06	
07	313	3	1	10	0	0	4	3	21	334	6.29%	5	07	
08	5131	31	2	39	1	1	105	17	196	5327	3.68%	11	08	
09	1065	7	0	6	1	0	20	4	38	1103	3.45%	12	09	
10	1455	14	1	11	0	0	12	1	39	1494	2.61%	17	10	
11	1739	9	0	22	0	1	8	5	45	1784	2.52%	20	11	
12	8008	46	2	52	0	0	97	9	206	8214	2.51%	22	12	
13	1746	47	2	23	1	0	30	11	114	1860	6.13%	6	13	
14	3484	21	0	21	0	0	22	10	74	3558	2.08%	23	14	
15	4726	22	1	45	0	1	61	8	138	4864	2.84%	16	15	
16	1444	25	4	19	0	0	29	6	83	1527	5.44%	9	16	
17	1639	10	0	19	0	0	16	8	53	1692	3.13%	13	17	
18	2595	11	0	18	0	0	34	6	69	2664	2.59%	19	18	
19	474	9	0	15	1	0	11	7	43	517	8.32%	3	19	
20	1890	11	1	24	1	1	14	7	59	1949	3.03%	14	20	
21	4888	18	0	23	0	0	96	12	149	5037	2.96%	15	21	
22	6037	68	4	61	2	0	277	39	451	6488	6.95%	4	22	
23	8640	29	9	61	1	1	258	36	395	9035	4.37%	10	23	
24	4037	15	2	24	0	0	25	6	72	4109	1.75%	24	24	
Statewide	64682	459	33	565	10	7	1243	213	2530	67212	3.76%		Statewide	

Total Employers Served: 2,530
Statewide Employer Penetration Rate: 3.76%

Regional Employer Penetration Rates for Employers w/ 26 - 99 Employees

# Matches	Criteria									Total Served	Total Employers	Rate	Rank	RWB
RWB	0	1	2	3	4	5	6	7						
01	705	15	1	3	0	0	20	3		42	747	5.62%	14	01
02	454	11	1	6	0	0	6	0		24	478	5.02%	16	02
03	91	4	1	5	0	0	2	1		13	104	12.50%	3	03
04	388	20	0	11	0	0	12	3		46	434	10.60%	6	04
05	709	13	0	17	0	2	37	4		73	782	9.34%	8	05
06	124	9	0	11	1	0	0	1		22	146	15.07%	1	06
07	120	3	1	5	0	0	2	1		12	132	9.09%	9	07
08	2515	35	3	22	2	0	55	8		125	2640	4.73%	17	08
09	464	13	0	6	1	0	10	0		30	494	6.07%	13	09
10	626	9	1	11	0	0	10	3		34	660	5.15%	15	10
11	789	12	0	7	0	0	14	4		37	826	4.48%	20	11
12	4051	54	2	38	0	1	88	16		199	4250	4.68%	18	12
13	760	33	1	31	2	0	22	3		92	852	10.80%	5	13
14	1714	20	3	16	0	1	24	12		76	1790	4.25%	22	14
15	2475	21	3	27	1	0	51	18		121	2596	4.66%	19	15
16	571	21	4	10	0	2	29	7		73	644	11.34%	4	16
17	796	11	1	14	0	0	19	9		54	850	6.35%	12	17
18	1232	15	1	6	1	0	23	1		47	1279	3.67%	24	18
19	203	10	0	9	1	0	5	5		30	233	12.88%	2	19
20	854	22	1	11	1	0	19	6		60	914	6.56%	10	20
21	2366	20	1	26	0	1	50	8		106	2472	4.29%	21	21
22	2835	74	9	42	1	1	160	21		308	3143	9.80%	7	22
23	4092	28	5	49	1	0	168	35		286	4378	6.53%	11	23
24	1868	19	1	15	0	2	41	3		81	1949	4.16%	23	24
Statewide	30802	492	40	398	12	10	867	172		1991	32793	6.07%		Statewide

Total Employers Served: 1,991
Statewide Employer Penetration Rate: 6.07%

Regional Employer Penetration Rates for Employers w/ 100 or more Employees

# Matches	Criteria								Total Served	Total Employers	Rate	Rank	RWB
RWB	0	1	2	3	4	5	6	7					
01	187	7	2	0	0	0	9	2	20	207	9.66%	19	01
02	119	4	0	1	0	0	1	1	7	126	5.56%	23	02
03	37	4	1	1	0	0	7	1	14	51	27.45%	3	03
04	78	9	1	5	0	0	10	1	26	104	25.00%	4	04
05	201	14	1	8	0	0	19	2	44	245	17.96%	7	05
06	26	4	0	2	0	1	3	2	12	38	31.58%	1	06
07	43	1	0	0	0	0	1	0	2	45	4.44%	24	07
08	755	39	6	7	0	0	57	6	115	870	13.22%	13	08
09	122	13	1	4	0	0	7	2	27	149	18.12%	6	09
10	151	7	1	3	0	0	3	2	16	167	9.58%	20	10
11	220	7	0	3	0	0	9	0	19	239	7.95%	22	11
12	1211	68	3	23	0	1	60	14	169	1380	12.25%	14	12
13	222	20	2	3	0	0	9	2	36	258	13.95%	11	13
14	494	24	2	16	0	0	23	2	67	561	11.94%	15	14
15	790	31	2	17	1	1	46	8	106	896	11.83%	16	15
16	127	10	5	3	0	0	16	2	36	163	22.09%	5	16
17	241	17	0	9	0	0	12	1	39	280	13.93%	12	17
18	285	17	2	8	0	0	4	4	35	320	10.94%	18	18
19	39	11	1	1	0	0	2	1	16	55	29.09%	2	19
20	220	14	0	7	0	0	15	2	38	258	14.73%	10	20
21	632	32	3	11	0	0	31	2	79	711	11.11%	17	21
22	853	48	6	18	0	1	83	10	166	1019	16.29%	8	22
23	1156	33	10	25	0	0	116	16	200	1356	14.75%	9	23
24	454	11	1	5	0	0	25	2	44	498	8.84%	21	24
Statewide	8663	445	50	180	1	4	568	85	1333	9996	13.34%		Statewide

Total Employers Served: 1,333
 Statewide Employer Penetration Rate: 13.34%

**Balanced Scorecard Comparison 2009 to 2010
Workforce Region 16**

Year	PERFORMANCE OUTCOME RANKING OF SERVICES TO:				MEETS THE REQUIRED THRESHOLD INDICATORS OF:							
	Job Seekers	Employers	Disadvantaged Customers, Unemployed Adults, and Youth	Welfare Recipients	Level of Service to all Customers not less than 80% of Allocated Funds	Level of Service to Special Customers not less than 80% of Allocated Funds	Data Element Validity	Youth Diploma Attainment Rate of 48% or Greater	Participant Rate of Welfare Recipients in Work Activities of 50% or Greater	Change in Rankings for Services to Job Seekers	Change in Rankings for Services to Disadvantaged Customers, et al	Change in Rankings for Services to Welfare Recipients
2010	9	N/A	10	11	Y	Y	Not Available	N	N	11	8	(1)
2009	20	9	18	10	Y	Y	Not Available	N	N			

WIA /WP Particant Service Level

Year	Number of Participants	Percent Served	80% of Funding Threshold	100% of Funding Threshold	% over 100% Threshold Served	2010 Ranking	Percent Participant Increase 09 to 10
2010	62280	3.27%	2.51%	3.14%	4.29%	15	44%
2009	43310	3.29%	2.06%	2.57%	28.02%	5	

Special Populations - WIA Disabled Vets, WIA Foster Care, WIA Homeless/Runaway, WIA Vet, WIA Offender, WIA Disabled, WP Disabled Vets

Year	Number of Participants	Percent Served	80% of Funding Threshold	100% of Funding Threshold	% over 100% Threshold Served	2010 Ranking	Percent Participant Increase 09 to 10
2010	7728	3.91%	2.51%	3.14%	24.57%	11	71%
2009	4531	3.68%	2.06%	2.57%	43.16%	9	

Employer Penetration Rate

Employer Penetration Rankings

Number of Employees	Total Served	Total Employers	Penetration Rate	2010	2009
0-4	191	8772	2.18%	9	2
5-9	107	2073	5.16%	7	
10-25	83	1527	5.44%	9	
26-99	73	644	11.34%	1	
100 or More	36	163	22.09%	5	5
All Employers	490	13179	3.72%	8	

as of 12/14/2010